

Sl. No.	Claims Experience	No of claims outstanding													
		Fire	Marine Cargo	Marine Hull	Engineering	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit Insurance	Misc	Total
1	Claims O/s at the beginning of the period	855	37	-	31	6,747	2,799	1,665	2	24	423	5	-	90	12,678
2	Claims reported during the period	156	34	-	32	47,087	1,115	4,359	30	41	2,118	20	-	140	55,132
3	Claims settled during the period	60	29	-	20	38,793	384	3,920	20	21	1,942	4	-	99	45,292
4	Claims repudiated during the period	5	-	-	-	3,725	18	505	5	12	140	-	-	4	4,414
5	Claims closed during the period	20	10	-	11	2,330	14	1,049	5	12	188	-	-	26	4,265
6	Claims O/s at the end of the period	926	32	-	32	8,386	3,498	550	2	20	271	21	-	101	13,839
	Claims Ageing														
	Less than 3months	127	4	-	16	7,947	1,062	535	-	14	218	16	-	50	9,989
	3 months to 6 months	173	14	-	10	304	547	4	-	6	46	5	-	14	1,123
	6 months to 1 year	252	14	-	6	68	1,017	7	1	-	4	-	-	33	1,402
	1 year and above	374	-	-	-	67	872	4	1	-	3	-	-	4	1,325
	Claims Settlement Ratio	94%	100%	0%	100%	92%	96%	91%	83%	73%	94%	100%	0%	97%	92%
	Claims Repudiated Ratio	6%	0%	0%	0%	8%	4%	9%	17%	27%	6%	0%	0%	3%	8%

Note: Claims settlement ratio =(Claim settled + Claims closed)/(Opening + Reported - Closing)

Note: Claims repudiated ratio =(Claim repudiated)/(Opening + Reported - Closing)